



Destinator™ PN

Personal Navigation System

FREQUENTLY ASKED QUESTIONS

1. Which maps are available for Destinator PN and how current are they?

Destinator PN is delivered with Navteq maps of Western Europe including MRE (Major Routes of Europe). Release date of the map material: Q4, 2004. North America including Route USA is also available. Please ask your reseller with regards to the availability of additional map material (e.g. Brazil, Australia). Maps of Eastern Europe are expected to be available in late summer/early fall 2005.

2. What are the minimum system requirements for operating Destinator PN?

Minimum System Requirements PocketPC: • Operating system: Windows Mobile 2003, or 2003 SE • Memory: 64 MB RAM minimum • Storage card: 256 MB (recommended) SD/MMC/CF • Connection required for GPS receiver: Bluetooth®, USB or serial • Additional hardware required for TMC function: TMC GPS receiver • Additional hardware required for SMS function: PocketPC Phone Edition

Minimum System Requirements Desktop PC: • CPU: AMD/Intel® Processor (300 MHz or faster) • Operating System: Windows® 98/98SE/Me/NT/2000/XP • Memory: 128 MB RAM (or more) • Free space on hard drive for installation: minimum 500 MB • CD-ROM: 4 x drive (or more)

3. What versions of Destinator PN are available?

Software with map material on CD

Software with map material on CD and 1 country pre-installed on SD card

4. Do I need to activate Destinator PN in order to use it?

No, in general you do not need to activate Destinator PN. Just install the software onto your SD-card in your PocketPC and start navigating.

5. Will Destinator PN automatically help me avoid traffic jams?

Yes, but it requires the use of a TMC-capable GPS receiver. Most integrated GPS receivers do not have this capability. In such cases you need an additional external GPS receiver.

6. Which accessories do I need in order to begin using Destinator PN?

You need a PDA and a GPS receiver. If the GPS receiver is not a Bluetooth device you will also need a connection cable. It is advisable to install the software onto a separate SD-card instead of installing it directly onto the main memory of your PDA. For use in the car you need a car holder and a car charger.

7. Which languages is Destinator PN available in?

You will find the following language versions on each Destinator PN CD:

German
English (UK)
English (US)
French
Spanish
Italian
Swedish
Danish
Dutch

You can choose which language to install onto your PDA, but we suggest no more than 3 languages at a time, as the system slows down with any additional language.

8. Do I need to register Destinator PN?

It is not necessary but it is advisable. You receive a license key when purchasing Destinator PN. A registration is advisable to remain informed about updates and other information and to get an attractive upgrade price in the future. It is also necessary to register if you need our hotline phone support. You can either register via our website, www.destinatoreurope.com, or when calling our hotline for the first time. – Numbers at end.

9. Where do I find my Destinator PN version's license number?

The license number is either printed on the paper CD- cover or on the inside of your CD-case. We suggest you make a special note of this number and keep it in a safe location as it identifies you as the owner of a licensed software version.

10. Is there a traveller's journal software program for Destinator PN?

Our Traveller's Journal Software does not currently run on Destinator PN. We intend, however, to ship an add-on product with that functionality. Please visit our Website periodically to check on new developments.

11. *At what hours and in which languages is support available?*

Our support team will be there to help you. Mondays to Fridays: 9:00 a.m. to 6 p.m. Currently we can advise you and answer your questions in the following languages: English, French, German, Spanish, Italian and Turkish.

12. *How do I call the Support-Hotline from abroad and how much will it cost?*

Currently, the contact number for the Destinator Support-Hotline is the same for all European countries. Tel: +49 (0)1805 12 30 12 In the near future country-specific support-numbers will be available. Pay-per-call service fees are charged to the telephone number from which the call was placed and appear on your monthly telephone bill. This may be a per-minute charge or a flat fee. Please consult your local telephone company for details.

13. *How do I contact the Support-Hotline?*

Support-Hotline Europe: Tel: +49 (0)1805 12 30 12

Fax: +49 (0)1805 00 83 18

E-mail: support@destinatoreurope.com

Pay-per-call service fees are charged to the telephone number from which the call was placed and appear on your monthly telephone bill. This may be a per-minute charge or a flat fee. Please consult your local telephone company for details.