



HTC Hero £30 Voucher Promotion Terms and Conditions

Promotional Period – 1st November to 30th November 2009

1. Subject to the remainder of these terms and conditions customers can claim £30 of vouchers (2 x £15 vouchers to be used on separate orders) on the following device: HTC Hero (eXpansys code: 184566) purchased between 1st November – 30th November 2009 from eXpansys. eXpansys will email the customer £30 of vouchers for a maximum of 1 device purchased during the period of the promotion no earlier than 14 days after the customer has received the product from eXpansys.
2. The promotion is valid in respect of the HTC Hero device purchased directly from eXpansys only. The promotion is only valid for end user eXpansys customers; claims where the products purchased will be resold or rented to a third party are ineligible for this promotion.
3. The purchase of associated HTC devices and accessories is optional and not required in order to participate in the promotion.
4. Vouchers will only be issued to the email address that was supplied at the time of placing the order with eXpansys, and the vouchers will be issued no earlier than 14 days after the customer has received the product from eXpansys. The vouchers will be valid from the date they were issued until the 31st January 2010.
5. Allow 30 days for receipt of vouchers from the date of eXpansys shipping the device(s).
6. Each eXpansys voucher issued (2 x £15 vouchers, £30 in total) can be redeemed for a value of up to £15 inclusive of all taxes on an individual order placed on www.expansys.com. The vouchers cannot be redeemed against orders containing memory cards, USB flash disks or other product orders on www.expansys.com where exclusion is explicitly listed on their product description page.
7. All instructions form part of these terms and conditions. The vouchers will only be issued upon satisfaction by the participant of these terms and conditions. Return of the HTC Hero to eXpansys will disentitle the participant to the vouchers.
8. The promotion is open to private end users and business customers who purchase a promotional device on www.expansys.com, the UK site and not open to customers who purchase from other eXpansys worldwide stores. This offer is not open to employees of eXpansys or HTC, their agents, wholesalers, resellers, retail staff, retailers, participating stockists or anyone connected with the promotion. Vouchers will be issued to the end user customer only. Resellers may not submit claims for vouchers on behalf of their customers.
9. The offer is valid only in the UK for private end users and business customers. This offer may not be combined with any other promotional offers or special pricing offered on the qualifying products during the timescale of this promotion.
10. For questions regarding the status of your vouchers, please email: cashback@expansys.com
11. The vouchers cannot be granted to the participant who: a) has not purchased a HTC Hero within the promotional period; and/or b) failed in any way to comply with these terms and conditions.
12. The promoter reserves the right to disqualify any claim for vouchers where they suspect abuse.
13. eXpansys is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the participant from or otherwise obstructs him/her in participating in the promotion.
14. eXpansys reserves the right to audit all requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents.
15. All documentation submitted for this promotion becomes property of eXpansys and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future eXpansys promotions and may result in the submitter being subject to prosecution.
16. eXpansys may declare this promotion to be void where it is taxed, regulated, prohibited or restricted by applicable law.
17. The decisions of eXpansys in respect of any and all aspects of the promotion will be final and binding.
18. eXpansys reserves the right to amend or cancel the terms of this offer without notice.
19. Promoter: eXpansys UK Ltd, Rutherford House, Pencroft Way, Manchester Science Park, Manchester, M15 6SZ.
20. This offer cannot be combined or used in conjunction with any other eXpansys promotion.

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